

**MDHHS ~ Division of Victim Services ~ Standards Review  
SafeHouse Center ~ Ann Arbor, Michigan ~ March 2021**

Interviews
<p><u>Community partners interviewed:</u> 12 8 survey monkey responses 4 phone interviews</p> <p><u>Staff interviewed:</u> 23 21 current employees 2 current volunteers</p>

Records Reviewed
<p><u>Case records reviewed:</u> 9 1 response team 2 legal advocacy 2 counseling and advocacy services 2 sexual assault services 2 shelter 10 crisis calls</p> <p><u>Personnel recorded reviewed:</u> 4 3 current employees 1 former employee</p>

Standards Rating Scale	
(E)	<p><b>Exceptional</b> The standard is met in an excellent manner, i.e., a positive, creative, innovative approach that could be replicated</p>
(M)	<p><b>Meets</b> The organization is following the standard</p>
(OE)	<p><b>Opportunity for Enhancement</b> The standard is minimally met, efforts in this area need strengthening and further development</p>
(P)	<p><b>Plans to Meet</b> The standard is not currently met but the organization has an acceptable written plan in place to attain compliance</p>
(D)	<p><b>Does Not Meet</b> The standard is not met and there is currently not an acceptable plan to attain compliance</p>
(NA)	<p><b>Not applicable</b></p>

Section Topics	
Section A	Policy and Governance
Section B	Financial Management
Section C	Program Administration and Service Delivery
Section C-SANE	Sexual Assault Nurse Examiner Program
Section C-TSH	Transitional Supportive Housing Program
Section D	Staff and Volunteer Management
Section E	Community Engagement and Fund Development
Section F	Systems Change
Section G	Facility, Safety, Security, and Health

Threshold
<p>Organizations with comprehensive domestic and/or sexual violence DVS grants are expected to achieve an overall <i>Standards Review Score</i> of 85% in each of the standards groupings: Foundational, Infrastructure and Practice.</p>

Standards Groupings	
Foundational	Ethical; legal; safety; health; client rights
Infrastructure	Plans and policies; compatibility with DVS/MDSVPTB philosophy
Practice	Vital to the essential functioning of an organization; evaluation; procedures; other

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Rating Summary

	Maximum Points Possible	Actual Points Scored	Percentage
Section A	74	72.75	98%
Section B	102	99.5	98%
Section C	119	119	100%
Section D	151	151	100%
Section E	77	77	100%
Section F	26	26	100%
Section G	123	123	100%
Totals	672	668.25	99%

Foundational Standards

	Potential Foundational Points Possible	Actual Foundational Points Scored	Percentage
Section A	30	30	100%
Section B	42	42	100%
Section C	72	72	100%
Section D	42	42	100%
Section E	30	30	100%
Section F	0	0	NA
Section G	72	72	100%
Totals	288	288	100%

Infrastructure Standards

	Potential Foundational Points Possible	Actual Foundational Points Scored	Percentage
Section A	20	18.75	94%
Section B	20	17.5	88%
Section C	15	15	100%
Section D	25	25	100%
Section E	15	15	100%
Section F	10	10	100%
Section G	15	15	100%
Totals	120	116.25	97%

Practice Standards

	Potential Foundational Points Possible	Actual Foundational Points Scored	Percentage
Section A	24	24	100%
Section B	40	40	100%
Section C	32	32	100%
Section D	84	84	100%
Section E	32	32	100%
Section F	16	16	100%
Section G	36	36	100%
Totals	264	264	100%