

Language Outreach Advocate – Crisis Support & Advocacy

Summary

SafeHouse Center seeks a Language Outreach Advocate to join our Crisis Support and Advocacy program by providing crisis support and advocacy to survivors of sexual and intimate partner violence.

The Language Outreach Advocate plays a vital role in delivering the support and resources needed primarily to survivors who are Limited English Proficient (LEP) with an emphasis in supporting Spanish speaking populations.

We are seeking an individual able to provide survivor-centered, empowerment-based support, including crisis intervention, safety planning, emotional understanding and assistance as well as education.

Essential Functions and Responsibilities

- Provide direct crisis support and intervention services to survivors of sexual and intimate partner violence with the focus on LEP populations in the form of general advocacy, one-on-one crisis support and language-specific group work.
- Work collaboratively with each survivor to identify their strengths, challenges and goals.
- Provide appropriate referrals and resources and document interactions within designated timeframes.
- Assist in the development and implementation of outreach efforts specifically geared towards community agencies serving LEP survivors of domestic violence and sexual assault.
- Assist in the production of language-specific material for survivors and agency.
- Staff the 24 hour on-call Response Team during business hours, weeknights and weekends as assigned. Arrange for transportation to fulfill on-call responsibilities within specified timeframes. Must be able to respond to area hospitals within 1 hour.
- Assist in the promotion of domestic violence services through public speaking and tabling engagements.
- Abide by the confidentiality policy at all times including mandated reporting guidelines to DHHS.
- Be cross-trained to assist with other agency duties occasionally to help drive our vision, fulfill our mission and align with our organization's values.
- Assist in the general upkeep and function of the facility.

Working Environment and Requirements

- This position is based primarily on-site at SafeHouse Center in a shared office environment.
- Hybrid work availability. Applicants must possess high speed internet connection when

working from home.

- Staff may occasionally be required to travel locally and regionally in agency or own vehicle.
- This position requires flexibility in scheduling and job function as some services require 24 hour coverage including during popular holiday times (most notably – but not necessarily limited to – the time around Thanksgiving, Christmas and New Year's).
- This position requires a minimum age of 21, valid driver's license and the ability to obtain vehicle insurance.

Qualifications

- Bachelor's Degree or the equivalent of 2 years of professional experience. Lived experience will also be considered on a case-by-case basis for meeting requirements.
- Written and oral fluency in English as well as Spanish is required.
- Skilled in interpersonal communication and teamwork.
- Previous experience in crisis management is preferred.
- Previous experience working effectively with people from diverse racial, economic and cultural backgrounds is preferred.

Compensation and Benefits

- \$20.68/hour, 40 hours per week.
- Generous time off package including paid-time off, medical time and 11 paid seasonal holidays.
- 4 weeks paid parental leave after 1 year of full time employment.
- Comprehensive health insurance through Blue Care Network with optional vision and dental insurance. Also option to add dependents and partner.
- Life insurance.
- Short term and long term disability insurance.
- Retirement plan (Simple IRA) with employer contribution of 2%.
- Certified employer for Federal Public Service Loan Forgiveness program.
- Employer paid Employee Assistance Program.
- Regularly scheduled individual and group supervision.